

EMISSIONS TESTING BILL OF RIGHTS

- (1) **Sale of Service or Goods:** You have no obligation to purchase any goods or services from Emissions Test Centers as a condition of receiving an emissions test.
- (2) **Emissions Testing Hours:** Monday-Friday: 8:00 AM to 5:00 PM, and Saturday 8:00 AM to 1:00 PM.
- (3) **Motorist Test Fee:** \$20.00 (Sales Tax Free)
- (4) **Drive up or Appointment:** You may either make an appointment for a test or drive up to the Test Center of your choice.
- (5) **Illegal Solicitation:** It is illegal to solicit, offer and/or accept a bribe to pass a vehicle. Violators will be prosecuted. To report an incident of bribery, call DMV at 860-263-5333.
- (6) **Prompt Testing:** Every effort is made to complete your test promptly. However, occasionally unexpected delays may occur.
- (7) **Documents You Will Receive:** At the conclusion of your vehicle's test, you will receive a Vehicle Inspection Report (VIR). If your vehicle failed its test, you will also receive an Emissions Repair Form, appropriate fail brochure(s) and a Certified Emissions Repair Facility List. Remember to obtain and approve an estimate prior to having repairs done. If you believe the repair work was done inappropriately or unnecessarily, you may call the DMV Emissions Division at 860-263-5333.
- (8) **Retests:** If your vehicle fails its initial test, your vehicle is entitled to one (1) free retest per test cycle, not per paid test. If your vehicle is eligible, you may request the free retest at any Emissions Test Center, within sixty (60) consecutive calendar days.
- (9) **Challenge Test:** If you question the validity of your vehicle's emissions test, you are entitled to challenge the results, free of charge, within fifteen (15) business days, by calling 860-263-5333. If necessary, DMV will schedule a challenge test for you.
- (10) **You Choose Where to Have Your Vehicle Repaired:** You do not need to have your vehicle repaired where it was tested. You may obtain emissions repairs from any repair facility or repair the vehicle yourself. However, you must use a Certified Emissions Repair Facility, should you need to apply for a 'Cost' Waiver following a retest failure and qualifying emissions-related repairs. For a full list of Certified Emissions Repair Facilities, visit ctemissions.com or call 1-888-828-8399.
- (11) **Cost Waiver:** The minimum emissions-related repair expense required to be eligible for a waiver, may change from year to year, based on the Consumer Price Index (CPI). For the current qualifying amount, please visit www.ctemissions.com or call 1-888-828-8399. To be eligible, these repairs must be performed at a Certified Emissions Repair Facility. Keep your receipts.
- (12) **Contact Program Administrator:** You may contact the Toll-Free Emissions Test Hotline with any questions, comments or concerns at: 1-888-828-8399, Monday - Saturday 8:00 AM - 6:00 PM, or visit the ctemissions.com web site for additional program information.
- (13) **Non-Emissions Related DMV Questions:** Contact the DMV directly with questions, comments or concerns that are non-emissions related. You may visit the DMV website at www.ct.gov/DMV or call the DMV Telephone Center, Monday through Friday, 8:00 AM to 4:00 PM, at 860-263-5700 (within the Hartford area or outside of Connecticut) or 1-800-842-8222 (elsewhere in Connecticut).

A Guide to the Connecticut Emissions Program



**Connecticut
Emissions
Program**

www.ctemissions.com
(888) 828-8399

**SAFETY
SECURITY
SERVICE** **DMV**

The Connecticut Emissions Program

Every summer, Connecticut's air exceeds federal health standards for ozone. Cars and light duty trucks are a significant part of the ozone problem nationwide. Even though you can't see it, ozone pollution is a reality in Connecticut as well.

The Clean Air Act, enacted by Congress gave the primary responsibility to the Environmental Protection Agency (EPA) for regulating emission control requirements on "mobile sources" such as cars and light duty trucks. However, emission control systems do not always perform as designed over the full useful life of the vehicle. Routine aging, poor state of tune and emission control tampering can increase vehicle emissions.



Although the Clean Air Act is a Federal law covering the entire country, much of the work is carried out by each individual state. The EPA recognizes that it makes sense for states to take the lead in carrying out the Clean Air Act, because pollution control problems often require special understanding of the local environment. Areas of the country where air pollution levels often exceed the national ambient air quality standards are called 'non-attainment areas'. States that have non-attainment areas were required to develop a State Implementation Plan (SIP), which details how the state would control the pollutants that affect those areas. Included in the Connecticut's SIP is the Connecticut Vehicle Emissions Program.

To implement the Connecticut Emissions Program, the State of Connecticut has combined the resources of the Department of Motor Vehicles (DMV) and Applus Technologies, the program administrator. DMV provides overall oversight of the emissions program; Applus Technologies provides overall program management, testing equipment and service, inspector training and motorist relations.

What vehicles are tested?

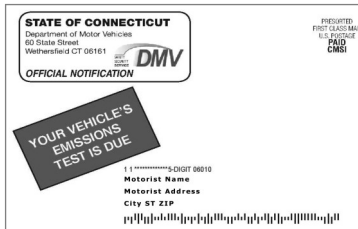
The State of Connecticut requires emissions testing every two years on **all vehicles except those that 1) weigh over 10,000 LBS; 2) are four or less model years old; 3) are twenty five-years old or older; 4) are registered as a composite vehicle, or full electric-powered (non-hybrid).** For a complete list of exempted vehicles please visit www.ctemissions.com or call the motorist hotline at 1-888-828-8399.

How much does the test cost?

The emissions test fee is \$20, payable to the test center. All test centers accept cash as a form of payment, some may accept checks or credit cards but are not required to do so; please call the test center to confirm. If you fail to have your vehicle tested as required or get it tested after your due date, DMV will assess a \$20 late fee and your registration renewal will be denied. Test Centers **DO NOT** collect late fees.

How will I be notified?

An official emissions test notification postcard will be sent to you at least **45 days** in advance of your due date. Please be sure DMV has your current address. You can also visit www.ctemissions.com and enter your vehicle's VIN number to find the test due date and request an email reminder.



Where do I get an emissions test?

The Connecticut Vehicle Emissions Program is designed to be convenient. Testing will be administered through a network of privately owned automotive service facilities located throughout the state. Each facility will have an exterior sign with their official Test Center number. Each facility will also provide designated emissions testing parking and a waiting area where you can view the test and review program literature.



You can either make an appointment or drive up for a test at any participating center. **Please note** that there are two types of Test Centers:

- ⇒ **Full Service Test Centers** can perform emissions testing on all eligible vehicles regardless of fuel type or model year.
- ⇒ **OBD Plus Test Centers** can perform all emissions testing except on 1996 or older diesel powered vehicles.

To ensure that your test center meets your testing needs, please check the program website at www.ctemissions.com or call the Emissions hotline at 1-888-828-8399.

What are the type of tests performed?

Depending on the vehicle model year, make, fuel type and driveline configuration your vehicle can receive one or more of the following tests:

- ⇒ On-Board Diagnostic (OBD)
- ⇒ Accelerated Simulation Mode 25/25 (ASM)
- ⇒ Pre-Conditioned Two-speed Idle (PC TSI)
- ⇒ Loaded Mode Diesel (LMD) or Modified Snap Acceleration (MSA)
- ⇒ Gas Cap Pressure Leak Test

The test center manager at your test center can explain the differences and how the tests are administered. For more information regarding the different tests, please contact the motorist hotline at 1-888-828-8399.

What are my rights if I fail or question the accuracy of the test?

As a Connecticut motorist, you have specific rights which are referred to as the Emissions Testing Bill of Rights. The Bill of Rights sign will be prominently displayed at each emissions test center, printed on the back of this brochure, and available on the program website (www.ctemissions.com). DMV has implemented the Bill of Rights to provide you with an easy reference guide to several important points in the emissions testing program. DMV has also taken a number of steps to detect instances of fraud in the emissions test program, and to protect you from fraudulent activities. Likewise, test centers are required to report any solicitation of bribery related to passing a failing vehicle.

If you question the validity of your vehicle's test, you are entitled to challenge the results, free of charge, within fifteen (15) business days. Please contact the motorist hotline at 1-888-828-8399, for further details.

How does emissions testing benefit me?

Emissions testing helps to identify pollution control devices that are malfunctioning and when fuel is being wasted. Detecting and repairing these problems can save on future repairs and reduces air pollution.